



ANNUAL REPORT 2017/18

GOAL 1 - PROVIDE LOCAL GOVERNMENTS WITH OBJECTIVE, HELPFUL ADVICE

We provide local governments with objective information and relevant advice to assist them in their accountability to their communities for the stewardship of public assets and the achievement of value-for-money in their operations.

STRATEGIC OBJECTIVE 1

We prepare and release quality audit reports and AGLG Perspectives booklets on a timely basis, consistent with our legislated mandate and service plan.

These publications meet the needs and expectations of local governments in helping them improve their operations.

STRATEGIC OBJECTIVE 2

Our office completes our work in accordance with audit standards and practices.

MEASURES	2017/18 TARGET	2017/18 ACTUAL
Local governments' rating of their awareness of our work (1-5 scale)	4.0	4.0
Local governments' rating of the value of our work (1-5 scale)	3.5	3.1
Auditees' average rating of satisfaction with audit reports (1-5 scale)	3.5	4.3
Auditees' average rating of professional conduct of AGLG audit staff (1-5 scale)	3.75	4.7
Percentage of recommendations accepted by auditees	85%	100%
Positive assessment from internal practice review of completed engagements (carried out every three years)	YES	Deferred to 2018/19

GOAL 2 - ENGAGE & CONSULT WITH LOCAL GOVERNMENTS & OTHER STAKEHOLDERS

In all of our work, we will be collaborative, share information and seek constructive input from auditees, other local governments and other stakeholders.

STRATEGIC OBJECTIVE 3

We appropriately consult with local governments and other stakeholders in the development of our audit plans and keep stakeholders informed about our work, including any emerging issues.

MEASURES	2017/18 TARGET	2017/18 ACTUAL
Number of engagement sessions held with stakeholders	6	16
Number of local government conferences and/or trade shows attended by AGLG representatives.	2	4

GOAL 3 - STRENGTHEN THE FOUNDATION FOR OUR SUCCESS

We recognize that our most valued asset is our staff and are committed to supporting and enabling them in the work that we do.

STRATEGIC OBJECTIVE 4

AGLG staff is committed to the office's work and consider the office of the AGLG a desirable place to work where they can apply and further develop their professional skills.

MEASURES	2017/18 TARGET	2017/18 ACTUAL
Overall rating of the AGLG office by our employees in an employee survey: satisfaction with their <i>role</i> and with the <i>organization</i>	70%/70%	83%/88%
Training expenditures as a percentage of the AGLG salary budget	2%	2%

